

118 Taxis General Terms & Conditions

All bookings must be made in office hours.

We are regulated by South Gloucestershire Council and a fare tariff is available in all our vehicles.

We will endeavour to get you to your destination on time but we cannot be held responsible for delays outside the companies control or the driver's control.

Our drivers reserve the right to refuse access to their vehicle if they have reason to believe the customer poses a threat to them or their passenger's safety or comfort.

118 Taxis cannot accept responsibility if incorrect information is supplied

All cancellations must be made in office hours.

Conduct in our vehicles:

- In accordance with British law, seat belts must be worn.
- We will not tolerate inappropriate behaviour towards fellow passengers or our drivers, you could be refused travel if this accrues.
- No smoking, drinking or eating is permitted in our vehicles.

Customers are to make sure that payment can be made in full before travel.